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ORDERING

All products in this catalogue may be purchased only through a Stampin' Up! demonstrator. Demonstrators are independent contractors and are not employees of Stampin' Up! To help your demonstrator ensure accuracy in taking your order, always include the item number, description, and price of each item ordered. Your demonstrator will provide you with a copy of your order. Please retain this copy for your personal records. You have a right to cancel an order within 10 days of receiving your completed order form. Ask your demonstrator for more details.

DELIVERY

Orders placed at Stampin' Up! workshops are usually shipped from the Stampin' Up! warehouse within 48 hours—excluding weekends and holidays—of the date that Stampin' Up! receives the order from the demonstrator. Other orders may be subject to a 10-day processing period as proscribed by law. Stampin' Up! is not liable for any delay in shipment caused in whole or in part by circumstances beyond Stampin' Up!'s control.

EXCHANGES AND REFUNDS

New, unused merchandise may be exchanged within 90 days of the original shipping date. The merchandise must be in the current catalogue and in original shipping condition. The customer may be responsible for return shipping charges unless the products fail to meet any of the guarantees provided by law. For assistance, please contact your demonstrator.

LIMITATIONS

Stampin' Up! reserves the right to issue a refund or substitute merchandise of similar quality and value for items that are discontinued or out of stock. The decision to discontinue merchandise belongs solely to Stampin' Up!

GUARANTEE

We guarantee products to be free from manufacturing defects for a period of 90 days after the shipping date. Missing items, incorrect shipments and defective or damaged merchandise must be reported to your demonstrator within 90 days of the shipping date. This guarantee does not cover merchandise damaged through accident or abnormal use. If you should require assistance, please contact your demonstrator.